

CROTCHED MOUNTAIN REHABILITATION CENTER Community Benefits Report 07/01/08-06/30/09

Community Benefit Category	Benefit Activity/ Contact/ Direct Staff Involved	Need Addressed/ Target Population	Objective/ - Goal(s) & Target Date(s)	Outcomes Measurement Methodology	Collaborating Partners	Cost-Benefit Methodology	Estimated Benefit Value (per 09 budget)
1	Allocation of Resources Toward Identified Need <i>Rehabilitation Hospital/ Sandra Knapp Direct Staff Involved: 185</i>	Specialty Medical Services, Nutrition, Mental Health/ individuals with disabilities & adults with brain injuries	<i>Provided short stays, medical evaluations & post-operative care - admitted 81 medical/post-op patients for 18,093 combined days</i>	Interim Care Plan or Individualized Care Plan (ICP)	none	full cost, funding shortfall	\$1,103,480
2	Education & Training of Healthcare Practitioners <i>Internships & Volunteers/ Kevin Harte/ Direct Staff Involved: 2</i>	Professional Education/ medical, clinical & international college students	<i>increased capacity of health care professionals to serve people with disabilities - supported 121 clinical (professional) interns annually totaling 5,018 hours - hosted 1 alternative break groups of 24 college students</i>	evaluations	participating colleges and universities	direct staff, room & meals	\$226,872
3	Allocation of Resources Toward Identified Need <i>Outpatient Clinic/ Kathy Thonis/ Direct Staff Involved: 14</i>	Specialty Medical Services/ children and adults with disabilities; Safety/ adults & teens with disabilities	<i>Provided a full range of clinical and rehabilitation services including assessments and treatments. - provided 5,022 appointments for 746 outpatients</i>	appointments, follow-up consultations	none	full cost less insurance payments	\$167,699
4	Education & Training of Healthcare Practitioners <i>Tuition Reimbursement/ Lorrie Rudis/ Direct Staff Involved: 1</i>	Professional Education/ Crotched Mt employees & interns	<i>Enhanced the skills & knowledge of disability professionals - assisted approximately 45 individuals</i>	successful completion of courses, maintaining certifications	NH Tech @ Claremont	tuition reimbursed	\$56,736
5	Donation of Resources in Support of a Healthier Community <i>Cash Donations/ Michael Redmond/ Direct Staff Involved: 1</i>	Community Enrichment/ broader community	<i>Provided assistance for health related projects & community support - community relations: \$6,910 - President's Discretionary Fund: \$1,355</i>	annual report	none	budgeted contributions	\$8,265
6	Charity Care <i>Charity Care/ Michael Redmond, Carol Kaufman/ Direct Staff Involved: 2</i>	Financial Assistance/ low income individuals who meet eligibility requirements	<i>Provided financial assistance to those who are unable to pay for services - did not provide any assistance during this fiscal year</i>	quarterly report	NH Health Care Access Network	full cost	\$0
TOTAL ESTIMATED COMMUNITY BENEFIT							\$1,563,053