

# CROTCHED MOUNTAIN REHABILITATION CENTER Community Benefits Report 07/01/06-06/30/07

Community Benefit Category	Benefit Activity/ Contact/ Direct Staff Involved	Need Addressed/ Target Population	Objective/ - Goal(s) & Target Date(s)	Outcomes Measurement Methodology	Collaborating Partners	Cost-Benefit Methodology	Estimated Benefit Value	Actual Benefit Value
1	Allocation of Resources Toward Identified Need <a href="#">Children's Specialty Hospital/ Sandra Knapp</a> Direct Staff Involved: 106	Specialty Medical Services, Nutrition, Mental Health/ individuals (ages 1-29) with disabilities	<i>Provided short stays, medical evaluations &amp; post-operative care</i> - admitted 25 medical/post-op patients for 4,323 combined days	Interim Care Plan or Individualized Care Plan (ICP)	none	full cost, funding shortfall	\$1,617,579	\$ 1,991,535
2	Allocation of Resources Toward Identified Need <a href="#">Brain Injury Center/ Rocco Chiappini, MD/</a> Direct Staff Involved: 75	Specialty Medical Services, Nutrition, Mental Health/ adults with brain injuries	<i>Enabled community reintegration</i> - maintained an average daily census of 31	Individualized Rehabilitation Plan (IRP)	none	full cost, funding shortfall	\$1,320,378	\$ 1,004,051
3	Allocation of Resources Toward Identified Need <i>Dental Clinic &amp; Health Center/</i> Marcia Kayser & Peg Lins/ Direct Staff Involved: 10	Dental & Medical Care/ students with disabilities, adults with brain injuries, Special Olympic athletes	<i>Provided dental &amp; health care</i> - conducted 318 dental appointments (615 procedures) - conducted approximately 300 health center appointments	Individualized Education Plan (IEP); event tracking form	none	full costs; direct staff, direct supplies	\$912,715	\$ 935,820
4	Allocation of Resources Toward Identified Need <i>Outpatient Clinic/</i> Kathy Thonis, David Kontak/ Direct Staff Involved: 19	Specialty Medical Services/ children and adults with disabilities; Safety/ adults & teens with disabilities	<i>Provided a full range of clinical and rehabilitation services including assessments and treatments.</i> - provided 5,875 appointments for 853 outpatients - conducted 3 wheelchair seating adjustments and 2 days of outreach sessions	appointments, follow-up consultations	none	full cost less insurance payments	\$397,227	\$ 564,446
5	Education & Training of Healthcare Practitioners <i>Internships &amp; Volunteers/</i> Kevin Harte/ Direct Staff Involved: 3	Professional Education/ medical, clinical & international college students	<i>Increased capacity of health care professionals to serve people with disabilities</i> - supported 112 interns totaling 41,751 hours - hosted 1 alternative break groups of 6 college students	evaluations	participating colleges and universities	direct staff, room & meals	\$311,648	\$ 284,230
6	Allocation of Resources Toward Identified Need <a href="#">Aquatics/ Caitlin McPherson/</a> Direct Staff Involved: 10	Fitness, Safety/ broader community	<i>Improved physical fitness</i> - served 32,147 individual uses through swimming lessons, therapies, safety trainings & recreational use	enrollment	none	full cost less user fees	\$471,811	\$ 207,578
7	Education & Training of Healthcare Practitioners <i>Tuition Reimbursement/</i> Alycema Flanders/ Direct Staff Involved: 1	Professional Education/ Crotched Mt employees & interns	<i>Enhanced the skills &amp; knowledge of disability professionals</i> - assisted 84 individuals	successful completion of courses, maintaining certifications	NH Tech @ Claremont	tuition reimbursed	\$100,000	\$ 115,758

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8	Allocation of Resources Toward Identified Need Information & Referral/ Rita Phinney, Pam Shea, Carol Seager/ Direct Staff Involved: 3	Community Education & Outreach: Awareness of Services; Funding/ people with disabilities, families, professionals, & local community	<i>Provided free disability related information &amp; access to assistive technology</i> - responded to approximately <b>1,500</b> admissions inquires; - served <b>10,000</b> after school visitors through Media Center - provided Medicaid counseling for approximately <b>100</b> individuals	monthly reports	various disability service providers	direct staff and supplies; full cost of Media Center after school hours	\$81,253	\$ 85,063
9	Allocation of Resources Toward Identified Need <a href="#">School Partnership Program/ Jen Booth/</a> <a href="#">Direct Staff Involved: 4</a>	Specialty Medical Services/ students with disabilities	<i>Strengthened capacity of local schools to educate students with disabilities</i> - served <b>42</b> students by providing 1-5 School Partnership Program evaluations/ consultations per student	Individualized Education Plan (IEP); pre/post team meetings; follow-up surveys	local schools, EI programs, GSDLN, DHMC, UNH, NHPTV, NCEF, SERESC	direct staff and supplies, less funding	\$23,248	\$ 71,467
10	Allocation of Resources Toward Identified Need <a href="#">Wonderworks Learning Ctr/ Lynn Queen/</a> <a href="#">Direct Staff Involved: 17</a>	Childcare/ employees (78%) & local community (22%)	<i>Provided affordable quality education &amp; before/after school care for children age 12 and younger</i> - served an average of <b>63</b> children daily	evaluations based upon age appropriate developmental guidelines, parent meetings	none	direct costs less fees (non-employee portion)	\$52,482	\$ 55,833
11	Charity Care Charity Care/ Michael Lussier, Carol Seager/ Direct Staff Involved: 2	Financial Assistance/ low income individuals who meet eligibility requirements	<i>Provided financial assistance to those who are unable to pay for services</i> - provided <b>6</b> outpatients with therapy and physician services	quarterly report	NH Health Care Access Network	full cost	\$10,000	\$ 27,875
12	Donation of Resources in Support of a Healthier Community Cash Donations/ Michael Redmond/ Direct Staff Involved: 1	Community Enrichment/ broader community	<i>Provided assistance for health related projects &amp; community support</i> - community relations: <b>\$13,677</b> - President's Discretionary Fund: <b>\$644</b>	annual report	none	budgeted contributions	\$1,450	\$ 14,321
<b>TOTAL ESTIMATED COMMUNITY BENEFIT</b>							<b>\$5,299,792</b>	<b>\$5,357,977</b>