

CROTCHED MOUNTAIN REHABILITATION CENTER Community Benefits Plan 07/01/08-06/30/09

Community Benefit Category	Benefit Activity/ Contact/ Direct Staff Involved	Need Addressed/ Target Population	Objective/ - Goal(s) & Target Date(s)	Outcomes Measurement Methodology	Collaborating Partners	Cost-Benefit Methodology	Estimated Benefit Value (per 09 budget)
1	Allocation of Resources Toward Identified Need <i>Rehabilitation Hospital/ Sandra Knapp Direct Staff Involved: 185</i>	Specialty Medical Services, Nutrition, Mental Health/ individuals with disabilities & adults with brain injuries	<i>Provide short stays, medical evaluations & post-operative care to adults and children</i> - maintain an average census of approximately 52	Interim Care Plan or Individualized Care Plan (ICP)	none	full cost, funding shortfall	\$3,653,078
2	Education & Training of Healthcare Practitioners <i>Internships & Volunteers/ Kevin Harte/ Direct Staff Involved: 2</i>	Professional Education/ medical, clinical & international college students	<i>Increase capacity of health care professionals to serve people with disabilities</i> - support 120 interns annually totaling 35,000 hours (ongoing) - host 1 alternative break groups of 24 college students	evaluations	participating colleges and universities	direct staff, room & meals	\$330,034
3	Allocation of Resources Toward Identified Need <i>Outpatient Clinic/ Kathy Thonis, David Kontak/ Direct Staff Involved: 14</i>	Specialty Medical Services/ children and adults with disabilities; Safety/ adults & teens with disabilities	<i>Provide a full range of clinical and rehabilitation services including assessments and treatments.</i> - provide 5,000 appointments for 500 outpatients - conduct 3 augmentative communication evaluations	appointments, follow-up consultations	none	full cost less insurance payments	\$288,058
4	Education & Training of Healthcare Practitioners <i>Tuition Reimbursement/ Kathleen Smith/ Direct Staff Involved: 1</i>	Professional Education/ Crotched Mt employees & interns	<i>Enhance the skills & knowledge of disability professionals</i> - assist approximately 25 individuals annually	successful completion of courses, maintaining certifications	NH Tech @ Claremont	tuition reimbursed	\$50,000
5	Donation of Resources in Support of a Healthier Community <i>Cash Donations/ Michael Redmond/ Direct Staff Involved: 1</i>	Community Enrichment/ broader community	<i>Provide assistance for health related projects & community support</i> - community relations budget: \$5,500 - President's Discretionary Fund: \$15,000	annual report	none	budgeted contributions	\$20,500
6	Charity Care <i>Charity Care/ Michael Redmond, Carol Kaufman/ Direct Staff Involved: 2</i>	Financial Assistance/ low income individuals who meet eligibility requirements	<i>Provide financial assistance to those who are unable to pay for services</i> - serve 2 short-term (eval) inpatients annually (ongoing) - serve 5 outpatients annually (ongoing)	quarterly report	NH Health Care Access Network	full cost	\$10,000
TOTAL ESTIMATED COMMUNITY BENEFIT							\$4,351,670