

# CROTCHED MOUNTAIN REHABILITATION CENTER Community Benefits Report 07/01/07-06/30/08

Community Benefit Category	Benefit Activity/ Contact/ Direct Staff Involved	Need Addressed/ Target Population	Objective/ - Goal(s) & Target Date(s)	Outcomes Measurement Methodology	Collaborating Partners	Cost-Benefit Methodology	Estimated Benefit Value	Actual Benefit Value
1	Allocation of Resources Toward Identified Need  <i>Children's Specialty Hospital/ Sandra Knapp Direct Staff Involved: 112</i>	Specialty Medical Services, Nutrition, Mental Health/ individuals (ages 1-29) with disabilities	<i>Provided short stays, medical evaluations &amp; post-operative care</i> - admitted 61 medical/post-op patients for <b>9,709</b> combined days	Interim Care Plan or Individualized Care Plan (ICP)	none	full cost, funding shortfall	\$2,087,837	\$2,571,129
2	Allocation of Resources Toward Identified Need  <i>Dental Clinic &amp; Health Center/ Marcia Kayser &amp; Kate Teeple/ Direct Staff Involved: 10</i>	Dental & Medical Care/ students with disabilities, adults with brain injuries, Special Olympic athletes	<i>Provided dental &amp; health care</i> - conducted <b>208</b> dental appointments ( <b>631</b> procedures) - conducted approximately <b>300</b> health center appointments	Individualized Education Plan (IEP); event tracking form	none	full costs; direct staff, direct supplies	\$799,365	\$1,017,557
3	Allocation of Resources Toward Identified Need  <i>Outpatient Clinic/ Kathy Thonis, David Kontak/ Direct Staff Involved: 14</i>	Specialty Medical Services/ children and adults with disabilities; Safety/ adults & teens with disabilities	<i>Provided a full range of clinical and rehabilitation services including assessments and treatments.</i> - provided <b>6,046</b> appointments for <b>1,001</b> outpatients - conducted <b>3</b> augmentative communication evaluations	appointments, follow-up consultations	none	full cost less insurance payments	\$399,141	\$549,733
4	Allocation of Resources Toward Identified Need  <i>Brain Injury Center/ Rocco Chiappini, MD/ Direct Staff Involved: 73</i>	Specialty Medical Services, Nutrition, Mental Health/ adults with brain injuries	<i>Enabled community reintegration</i> - maintained an average daily census of <b>30</b>	Individualized Rehabilitation Plan (IRP)	none	full cost, funding shortfall	\$579,067	\$292,767
5	Education & Training of Healthcare Practitioners  <i>Internships &amp; Volunteers/ Kevin Harte/ Direct Staff Involved: 2</i>	Professional Education/ medical, clinical & international college students	<i>Increased capacity of health care professionals to serve people with disabilities</i> - supported <b>139</b> interns totaling <b>31,331</b> hours - hosted <b>2</b> alternative break groups consisting of <b>24</b> college students	evaluations	participating colleges and universities	direct staff, room & meals	\$213,771	\$224,936
6	Allocation of Resources Toward Identified Need  <i>Wonderworks Learning Ctr/ Lynn Queen/ Direct Staff Involved: 20</i>	Childcare/ employees (66%) & local community (34%)	<i>Provided affordable quality education &amp; before/after school care for children age 12 and younger</i> - served an average of <b>53</b> children daily	evaluations based upon age appropriate developmental guidelines, parent meetings	none	direct costs less fees (non-employee portion)	\$56,520	\$214,246
7	Allocation of Resources Toward Identified Need  <i>Aquatics/ Caitlin McPherson/ Direct Staff Involved: 11</i>	Fitness, Safety/ broader community	<i>Improve physical fitness</i> - project <b>28,000</b> individual uses annually through swimming lessons, therapies, safety trainings & recreational use (ongoing)	enrollment	none	full cost less user fees	\$211,650	\$211,650

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8	Education & Training of Healthcare Practitioners <i>Tuition Reimbursement/</i> Kathleen Smith/ Direct Staff Involved: 1	Professional Education/ Crotched Mt employees & interns	<i>Enhanced the skills &amp; knowledge of disability professionals</i> - assisted approximately <b>75</b> individuals	successful completion of courses, maintaining certifications	NH Tech @ Claremont	tuition reimbursed	\$150,000	\$129,753
9	Allocation of Resources Toward Identified Need <i>Information &amp; Referral/</i> Rita Phinney, Pam Shea, Carol Kaufman/ Direct Staff Involved: 3	Community Education & Outreach: Awareness of Services; Funding/ people with disabilities, families, professionals, & local community	<i>Provided free disability related information &amp; access to assistive technology</i> - responded to approximately <b>500</b> admissions inquires; - served <b>5,000</b> after school visitors through the Media Center - provided Medicaid counseling for approximately <b>200</b> individuals	monthly reports	various disability service providers	direct staff and supplies; full cost of Media Center after school hours	\$88,375	\$85,057
10	Charity Care <i>Charity Care/</i> Michael Redmond, Carol Kaufman/ Direct Staff Involved: 2	Financial Assistance/ low income individuals who meet eligibility requirements	<i>Provided financial assistance to those who are unable to pay for services</i> - served <b>2</b> inpatients - served <b>5</b> outpatients annually (ongoing)	quarterly report	NH Health Care Access Network	full cost	\$10,000	\$80,805
11	Donation of Resources in Support of a Healthier Community <i>Cash Donations/</i> Michael Redmond/ Direct Staff Involved: 1	Community Enrichment/ broader community	<i>Provided assistance for health related projects &amp; community support</i> - community relations : <b>\$10,616</b> - President's Discretionary Fund: <b>\$15,480</b>	annual report	none	budgeted contributions	\$16,000	\$26,096
<b>TOTAL ESTIMATED COMMUNITY BENEFIT</b>							<b>\$4,611,725</b>	<b>\$5,403,728</b>