

CROTCHED MOUNTAIN REHABILITATION CENTER Community Benefits Report 07/01/10-06/30/11

Community Benefit Category	Benefit Activity / Contact / Direct Staff Involved	Need Addressed / Target Population	Objective / - Goal(s) & Target Date(s)	Outcomes Measurement Methodology	Collaborating Partners	Cost-Benefit Methodology	Estimated Benefit Value (per FY11 financials)
1	Allocation of Resources Toward Identified Need	Rehabilitation Hospital/ Lisa Perales Direct Staff Involved: 158	Specialty Medical Services, Nutrition, Mental Health/ individuals with disabilities & adults with brain injuries	<i>Provided short stays, medical evaluations & post-operative care</i> - admitted 95 medical/post-op patients for 18,472 combined days	Interim Care Plan or Individualized Care Plan (ICP)	none	full cost, funding shortfall \$1,552,232
2	Education & Training of Healthcare Practitioners	<i>Internships & Volunteers /</i> Kevin Harte/ Direct Staff Involved: 2	Professional Education/ medical, clinical & international college students	<i>Increased capacity of health care professionals to serve people with disabilities</i> - supported 33 interns totaling 10,920 hours - hosted 1 alternative break groups of 12 college students	evaluations	participating colleges and universities	direct staff, room & meals \$202,521
3	Education & Training of Healthcare Practitioners	<i>Tuition Reimbursement /</i> Lorrie Rudis/ Direct Staff Involved: 1	Professional Education/ Crotched Mt employees & interns	<i>Enhanced the skills & knowledge of disability professionals</i> - assisted 22 individuals	successful completion of courses, maintaining certifications	Granite State College	tuition reimbursed \$29,465
4	Donation of Resources in Support of a Healthier Community	<i>Cash Donations /</i> Michael Redmond/ Direct Staff Involved: 1	Community Enrichment/ broader community	<i>Provided assistance for health related projects & community support</i> - Community relations: \$7,940 - President's Discretionary Fund: \$16,043	annual report	none	budgeted contributions \$23,983
5	Charity Care	<i>Charity Care /</i> Michael Redmond, Carol Kaufman/ Direct Staff Involved: 2	Financial Assistance/ low income individuals who meet eligibility requirements	<i>Provided financial assistance to those who were unable to pay for services</i> - no charity care was provided during FY11	quarterly report	NH Health Care Access Network	full cost \$0
6	Allocation of Resources Toward Identified Need	<i>Outpatient Clinic /</i> Nick DelliColli/ Direct Staff Involved: 12	Specialty Medical Services/ children and adults with disabilities; Safety/ adults & teens with disabilities	<i>Provide a full range of clinical and rehabilitation services including assessments and treatments.</i> - provided 6,446 appointments for 1,346 outpatients	appointments, follow-up consultations	none	full cost less insurance payments \$429,057

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7	Physical Improvements / Housing <i>Accessible Trails/ Michael Redmond/</i> Direct Staff Involved: 3	Development of a fully accessible hiking trail on the Greenfield campus	<i>Provide accessible outdoor entertainment for the local community and CMRC clients.</i> - provided enjoyment to a wide range of individuals	trail maintenance costs	none	full costs	\$132,114
8	Economic Development <i>Peterborough Chamber of Commerce Board Member/ Geoff Garfinkle/</i> Direct Staff Involved: 1	Resource for CMRC and the local community			none	salary cost	\$475
9	<i>Wonderworks Learning Center/ Tasha Davis/</i> Direct Staff Involved: 8				none		\$48,876
10	Environmental Improvements <i>Recycling/ Susan Mansfield/</i> Direct Staff Involved: 2						\$41,932
TOTAL ESTIMATED COMMUNITY BENEFIT							\$2,460,656