

# CROTCHED MOUNTAIN REHABILITATION CENTER Community Benefits Report 07/01/13-06/30/14

Community Benefit Category	Benefit Activity/ Contact/ Direct Staff Involved	Need Addressed/ Target Population	Objective/ Goal(s) & Target Date(s)	Outcomes · Measurement Methodology	Collaborating Partners	Cost-Benefit Methodology	Estimated Benefit Value (per FY14 financials)
1 Allocation of Resources Toward Identified Need	Rehabilitation Hospital/ Lisa Perales Direct Staff FTEs: 129	Specialty Medical Services, Nutrition, Mental Health/ individuals with disabilities & adults with brain injuries	Provided <u>short stays</u> , medical evaluations & <u>post-operative care</u> to adults and children - admitted 89 medical/post-op patients for 17,442 combined days	Interim Care Plan or Individualized Care Plan (ICP)	none	full cost, funding shortfall	\$2,531,721
2 Education & Training of Healthcare Practitioners	<i>Internships &amp; Volunteers/ Ruth Swain &amp; Jeannette Nieder/</i> Direct Staff Involved: 2	Professional Education/ medical & clinical students	Increased capacity of health care professionals to serve people with disabilities - supported 11 interns totaling 3,456 hours - supported 263 volunteers totaling 7,726 hours	evaluations	participating colleges and universities	direct staff, room & meals	\$62,901
3 Allocation of Resources Toward Identified Need	Outpatient Clinic/ Linda Murphy Direct Staff FTEs: 3	Specialty Medical Services/ children and adults with disabilities; Safety/ adults & teens with disabilities	Provide services to children in the devloptental pediatrics clinic and adults in the audiology clinic including assessments and treatments. -provided 2,248 appointments for 904 outpatients	appointments, follow-up consultations	none	full cost less insurance payments	\$364,007
4 Education & Training of Healthcare Practitioners	Tuition Reimbursement/ Lorrie Rudis/ Direct Staff Involved: 1	Professional Education/ Crotched Mt employees & interns	Enhanced the skills & knowledge of disability professionals - assisted approximately 25 individuals	successful completion of courses, maintaining certifications	Granite State College/ Relias Learning	tuition reimbursed	\$9,645
5 Donation of Resources in Support of a Healthier Community	Cash Donations/ Michael Redmond/ Direct Staff Involved: 1	Community Enrichment/ broader community	Provided assistance for health related projects & community support - community relations: \$8,254 - President's Discretionary Fund: \$18,740	annual report	none	actual contributions	\$26,994
6 Charity Care	Charity Care/ Michael Redmond, Carol Kaufman/ Direct Staff Involved: 2	Financial Assistance/ low income individuals who meet eligibility requirements	Provide financial assistance to those who are unable to pay for services - served 7 individuals	quarterly report	NH Health Care Access Network	full cost	\$5,199

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7 Physical Improvements/ Housing	Accessible Trails/ Michael Redmond/ Direct Staff Involved: 3	Maintenance of the fully accessible hiking trails on the Greenfield campus	Provided accessible outdoor entertainment for the local community and CMRC clients. - provided enjoyment to a wide range of individuals	trail maintenance costs	none	full costs	\$25,000
8 Economic Development	Peterborough Chamber of Commerce Board Member/ Geoff Garfinkle/ Direct Staff Involved: 1	Resource for CMRC and the local community	Participated in the Peterborough Area Chamber of Commerce representing CMRC and the community	membership dues	none	salary cost	\$950
9 Allocation of Resources Toward Identified Need	Wonderworks Learning Center/ Lee Mercier Direct Staff FTEs: 6	Childcare/ employees (50%) & local community (50%)	Provided affordable quality education & before/after school care for children ages 6 weeks to age 12 - served approximately 68 children	evaluations based upon age appropriate developmental guidelines, parent meetings	none	full cost, less parent payments	\$58,901
10 Environmental Improvements	Recycling/ Susan Mansfield/ Direct Staff Involved: 2	Reduction of environmental hazards	Continue and grow the green initiative calling for an increase in recycled materials -recycled 68.3 tons of material	Tons of material recycled	none	full costs	\$54,908
<b>TOTAL ESTIMATED COMMUNITY BENEFIT</b>							<b>\$3,140,226</b>