

# CROTCHED MOUNTAIN REHABILITATION CENTER Community Benefits Report 07/01/14-06/30/15

| Community Benefit Category | Benefit Activity/ Contact/ Direct Staff Involved  | Need Addressed/ Target Population  | Objective/ - Goal(s) & Target Date(s)   | Outcomes Measurement Methodology                             | Collaborating Partners                  | Cost-Benefit Methodology          | Estimated Benefit Value (per FY15 financials) |
|----------------------------|---|--|---|--|---|-----------------------------------|---|
| 1                          | Allocation of Resources Toward Identified Need<br>Rehabilitation Hospital/<br>Lisa Perales<br>Direct Staff FTEs: 126                                    | Specialty Medical Services, Nutrition, Mental Health/ individuals with disabilities & adults with brain injuries | Provided <u>short stays</u> , medical evaluations & <u>post-operative care</u> to adults and children<br>- admitted 84 medical/post-op patients for 17,305 combined days                        | Interim Care Plan or Individualized Care Plan (ICP)          | none                                    | full cost, funding shortfall      | \$3,694,917                                   |
| 2                          | Education & Training of Healthcare Practitioners<br><i>Internships &amp; Volunteers/ Ruth Swain &amp; Jeannette Nieder/</i><br>Direct Staff Involved: 2 | Professional Education/ medical & clinical students  | Increased capacity of health care professionals to serve people with disabilities<br>- supported 6 interns totaling 940 hours<br>- supported 300 volunteers totaling 6,680 hours                | evaluations  | participating colleges and universities | direct staff, room & meals        | \$69,246                                      |
| 3                          | Allocation of Resources Toward Identified Need<br>Outpatient Clinic/<br>Linda Murphy<br>Direct Staff FTEs: 3  | Specialty Medical Services/ children and adults with disabilities; Safety/ adults & teens with disabilities      | Provide services to children in the devloplental pediatrics clinic and adults in the audiology clinic including assessments and treatments.<br>-provided 2,143 appointments for 430 outpatients | appointments, follow-up consultations                        | none                                    | full cost less insurance payments | \$237,211                                     |
| 4                          | Education & Training of Healthcare Practitioners<br>Tuition Reimbursement/<br>Lorrie Rudis/<br>Direct Staff Involved: 1                                 | Professional Education/ Crotched Mt employees & interns  | Enhanced the skills & knowledge of disability professionals<br>- assisted approximately 24 individuals  | successful completion of courses, maintaining certifications | Granite State College/ Relias Learning  | tuition reimbursed                | \$20,000                                      |
| 5                          | Donation of Resources in Support of a Healthier Community<br>Cash Donations/<br>Michael Redmond/<br>Direct Staff Involved: 1                            | Community Enrichment/ broader community  | Provided assistance for health related projects & community support<br>- community relations: \$7,291<br>- President's Discretionary Fund: \$12,009   | annual report  | none                                    | actual contributions              | \$19,300                                      |
| 6                          | Charity Care<br>Charity Care/<br>Michael Redmond, Carol Kaufman/<br>Direct Staff Involved: 2  | Financial Assistance/ low income individuals who meet eligibility requirements                                   | Provide financial assistance to those who are unable to pay for services<br>- served 0 individuals  | quarterly report   | NH Health Care Access Network           | full cost                         | \$0   |

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|--|---|---|---|---|---------------------------|---------------------------------------|---|
| 7<br>Physical<br>Improvements/<br>Housing                    | Accessible Trails/<br>Michael Redmond/<br>Direct Staff Involved: 3                                | Maintenance of the<br>fully accessible hiking<br>trails on the<br>Greenfield campus | Provided accessible outdoor<br>entertainment for the local<br>community and CMRC clients.<br>- provided enjoyment to a wide range<br>of individuals | trail maintenance<br>costs  | none                      | full costs                            | \$25,000  |
| 8<br>Economic<br>Development                                 | Peterborough Chamber of<br>Commerce Board Member/<br>Geoff Garfinkle/<br>Direct Staff Involved: 1 | Resource for CMRC<br>and the local<br>community                                     | Participated in the Peterborough<br>Area Chamber of Commerce<br>representing CMRC and the<br>community  | membership dues   | none                      | salary cost                           | \$1,026   |
| 9<br>Allocation of<br>Resources<br>Toward<br>Identified Need | Wonderworks Learning<br>Center/ Lee Mercier<br>Direct Staff FTEs: 9                               | Childcare/<br>employees (60%) &<br>local community<br>(40%)                         | Provided affordable quality education<br>& before/after school care for<br>children ages 6 weeks to age 12<br>- served 89 children                  | evaluations based<br>upon age<br>appropriate<br>developmental<br>guidelines, parent<br>meetings | none                      | full cost, less<br>parent<br>payments | \$218,337   |
| 10<br>Environmental<br>Improvements                          | Recycling/<br>Larry Kabat<br>Direct Staff Involved: 2   | Reduction of<br>enviromental hazards  | Continue and grow the green<br>initiative calling for an increase in<br>recycled materials<br>-recycled 58 tons of material                         | Tons of material<br>recycled  | none                      | full costs                            | \$48,976  |
| <b>TOTAL ESTIMATED COMMUNITY BENEFIT</b>                     |   |   |   |   |                           |                                       | <b>\$4,334,012</b>                                  |