



# AUDIOLOGY SERVICES

**C**ROTCHED MOUNTAIN offers audiology services to people of all ages, from infants to seniors. We specialize in difficult-to-test children with genetic and developmental conditions.

## CROTCHED MOUNTAIN

OFFERING A LIFELONG ALLIANCE  
TO PEOPLE WITH DISABILITIES

### OTHER CLINICAL SERVICES

- Aquatic Therapy
- Assistive Technology
- Developmental Pediatrics
- Driver Evaluation & Training
- Dysphasia
- Occupational Therapy
- Physiatry
- Physical Therapy
- Psychology
- Sensory Integration Therapy
- Speech-Language Pathology
- Wheelchair Seating & Mobility Assessment

### Audiology Products

#### Hearing Aids

- all major brands
- digital technology
- sizes ranging from completely-in-the-canal to canal to full-in-the ear to behind-the-ear aids

#### Assistive Listening Devices

- FM systems
- telephone/tv amplifiers
- personal amplifiers
- alarm/warning devices

#### Hearing Aid Batteries & Accessories

#### Swim Plugs

#### Custom Earmolds

#### Hearing Protection Devices

Initially, an audiological assessment is conducted to determine the hearing status of the patient and the extent of the problem. Based on the results of this evaluation, recommendations are made to the patient and his or her family about the choices available for improved hearing and communication.

The audiology clinic also dispenses, modifies, and repairs a variety of hearing-related products. An in-depth orientation for the patient and his or her family is conducted to assure the proper use and care of the device.

Subsequently, follow-up contact is made to assure that the client is benefiting from the treatment in his or her unique listening environment.

### Audiology Staff

**Margaret Glover, M.A., CCC-A, FAAA,** is a Certified Clinical Audiologist, licensed by the State of New Hampshire. She holds a master's degree in audiology from the University of Denver. She is a past president of the New Hampshire Academy of Audiology, a Fellow of the American Academy of Audiology, and a member the American Speech-Language-Hearing Association, and the New Hampshire Speech-Language-Hearing Association.

**Noelle Collins-Paradis, M.S., CCC-A, FAAA** is a Certified Clinical Audiologist, licensed by the State of New Hampshire and Rhode Island. She earned her master's degree in audiology from the University of Rhode Island. She is actively involved in the American Speech-Language-Hearing Association, is a Fellow of the American Academy of Audiology, and an officer in the New Hampshire Academy of Audiology.

### Did You Know...

- 75 percent of people who could benefit from hearing aids are not using them?

- By age 65, one out of three people has a hearing loss?
- 30 of every 1,000 school-age children have a hearing loss?
- 60 percent of people with a hearing loss are between the ages of 21 and 65?
- One out of 10 people in the United States has a hearing loss?
- Hearing loss ranks with arthritis, high blood pressure, and heart disease as one of the most common physical conditions?
- There are 43 million Americans with disabilities – of those, 28 million have hearing loss?

*According to: Self Help for Hard of Hearing People, Inc., [www.shhh.org](http://www.shhh.org)*

### Risk Factors for Hearing Loss:

- exposure to ototoxic medications
- exposure to loud noise
- speech and language delay
- history of ear infections
- history of allergies/colds
- head trauma
- meningitis
- hearing loss in the family
- upper respiratory infections
- developmental delay

Special accommodations are available upon request. To schedule an appointment, or to obtain further information, please contact Outpatient Services: (800) 258-1466 (NH only), (603) 547-3311, ext. 1660

E-mail: [outpatient@crotchedmountain.org](mailto:outpatient@crotchedmountain.org) • Web: [www.crotchedmountain.org](http://www.crotchedmountain.org) • TTY: 603-547-2532

# DIRECTIONS TO



One Verney Drive  
 Greenfield NH  
 03047  
 (800) 258-1466  
[www.crotchedmountain.org](http://www.crotchedmountain.org)

## CROTCHED MOUNTAIN

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 TO PEOPLE WITH DISABILITIES

### From the South:

North (East) on Route 202 to Route 136 in Peterborough, East on Route 136 to Greenfield, and turn left onto Route 31 North. Turn right onto Crotched Mountain Road. Turn right onto Verney Drive. Follow signs for Outpatient Services.

### From the North:

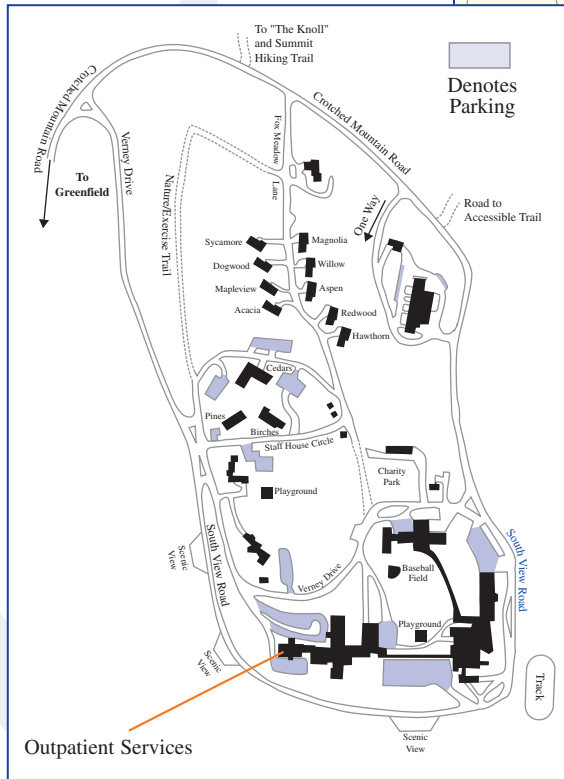
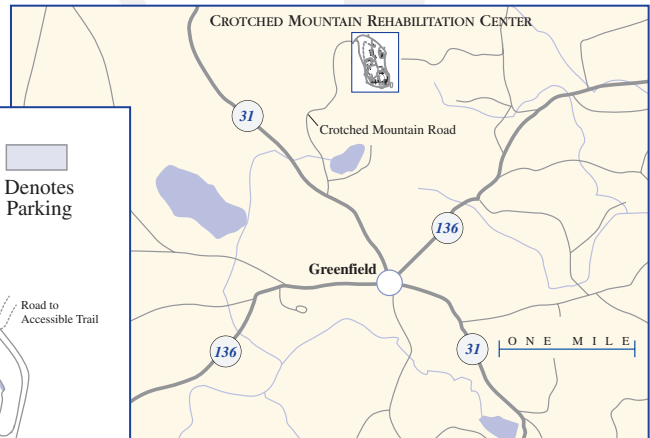
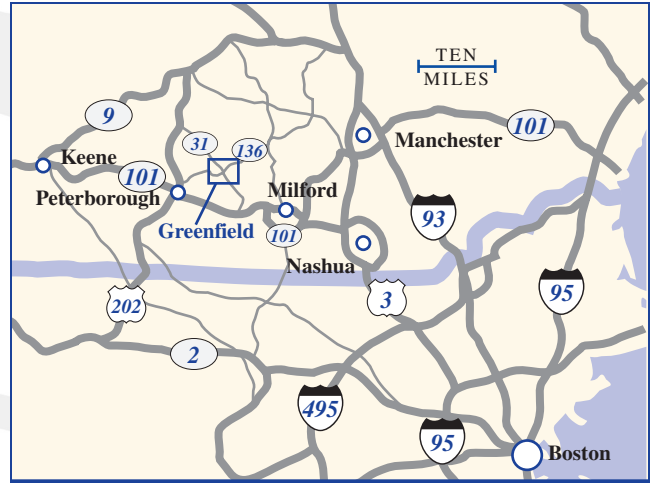
Take 93 South to Concord and merge onto 89 North. Bear left at Exit 5 onto Routes 202/9 West, towards Henniker/Keene. At Hillsborough, follow Route 202 West towards Antrim/Peterborough. At Bennington, turn left onto Route 31 South into Greenfield. Turn left onto Crotched Mountain Road. Turn right onto Verney Drive. Follow signs for Outpatient Services.

### From the West:

Take 91 to Route 9 East. In Keene go straight onto Route 101 East. In Peterborough, take Route 202 East to Route 136 towards Greenfield. Take 136 into Greenfield and turn left onto Route 31 North. Turn right onto Crotched Mountain Road. Turn right onto Verney Drive. Follow signs for Outpatient Services.

### From the East:

Take Route 3 North to Exit 8 for Route 101-A West to Route 101 West. In Wilton turn right onto Route 31 North towards Greenfield. In Greenfield turn right onto Route 31 North. Turn right onto Crotched Mountain Road. Turn right onto Verney Drive. Follow signs for Outpatient Services.



### APPOINTMENT INFORMATION

	Date
	Time
	Clinician